

# ACCREDITED

# Inside the Communication

Page 2: Businesses join and renew.

Page 3: Worker Fatigue Lunch & Learn set for Nov. 14.

**Page 4:** Eagle winners named.

Page 5: CLI participants support Roosevelt Park Zoo.

**Page 6:** CLI to graduate 24 participants.

**Pages 7-8:** 

Ambassadors celebrate with area businesses.

Pages 9–17: Members offer news and updates.

Page 18: Calendar of events

# Communicator

THE MINOT AREA CHAMBER OF COMMERCE AND YOU!

Vol. XL. Issue No. 11

#### www.minotchamber.org

November 2017

### #Throwback Thursday:

# Showcase features Minot Memories

The community of Minot has a long history, and we are all proud of it. Being nostalgic is "in" right now, with those on Facebook posting pictures on #ThrowbackThursday. That's why the Minot Area Chamber of Commerce has captured that theme, #ThrowbackThursday: Minot Memories for the 27th Annual Showcase of Business Nov. 16 at the ND State Fair Center. Businesses will decorate their booths to the theme, whether it be stepping back in time for their own business, or a longtime business that no longer exists in Minot…like the Skatium, Big Boy, King's Food Host, or the Empire Theater. Booths are still available, so call the Chamber today to sign up!

Chamber members, along with the public, are invited to attend to see the nearly 100 booths and learn more about what they have to offer. There will be delicious food, great prizes and a chance to network with others in the business

# **Showcase of Business**

Thursday, Nov. 16 • 5 – 8 p.m. ND State Fair Center Magic Place

### **Booth Prices**

Gold Sponsor	\$500
Includes two 10x10 booths at locati	on of
your choice, along with 20 admiss	sion
tickets. Ten available.	
10x10 booth	\$175
15x15 booth	\$275

community. The cost to attend is \$10 per person.

Don't miss out! Join us for Showcase of Business, Thursday, Nov. 16 from 5 to 8 p.m. Thank you to Delta Vacations for their trip package worth up to \$1,600. There will also be

a Minot package which includes a two-night stay at the Dakotah Rose Bed & Breakfast, four Minot Symphony concerts, a couple's package to Lor Spa, and dinner at Elevation. Admission is \$10 per person. Call 852-6000 for more information.

# 94th Annual Meeting featured ND Department of Commerce Commissioner



Jay Schuler, Commissioner of the North Dakota Department of Commerce, spoke to a crowd of 200 at the Chamber Annual Meeting. In a crowded room, 190 people filled nearly every seat for the 94th Annual Minot Area Chamber of Commerce meeting. Those attending listened as guest speaker, ND Department of Commerce Commissioner Jay Schuler, addressed the crowd on the department and what has been happening in North Dakota.

Schuler said, "North Dakota has the highest rate of immigration of millennials coming into the state." That was among the many topics discussed by Schuler, along with the Governor's

Continued on page 3

# MINOT AREA CHAMBER OF COMMERCE COMMERCE

P.O. Box 940 • Minot, ND 58702 • 852-6000 chamber@minotchamber.org • minotchamber.org

Material published in the *Chamber Communicator* expresses the viewpoints or policies of the *Communicator*, the Minot Area Chamber of Commerce and its Board of Directors. The purpose of this newsletter is to communicate with the membership of the Minot Area Chamber of Commerce.

Publisher	L. John MacMartin,CCE
Editor	Carla Dolan, IOM
Managing Editor	Patty Steele

#### CHAMBER OF COMMERCE STAFF

L. John MacMartin, CCE	President
Carla Dolan, IOM	Program Director
Cheryl Wallen	Finance Manager
Lisa Moldenhauer	.Administrative Assistant
Carla Vannett	MVD Manager
Lacey Coleman	MVD Clerk
Wendy Keldson	MVD Clerk
Amy Morse	MVD Clerk
Tracey Oja	MVD Clerk
Leslie Vannatta	MVD Clerk

#### MINOT AREA CHAMBER OF COMMERCE ROARD MEMBERS:

BOARD MEMBERS:	
Jason Zimmerman <b>Chair</b> (First Western Bank & Trust)	857-7196
Doug Hollingsworth <b>Chair Elect</b> (North Community Credit Union)727-611	
Tom Rafferty Vice Chair (Verendrye Electric Coop)	852-0406
Missy Feist Erickson <b>Treasurer</b> (Peoples State Bank)	852-0328
Jessica Merchant Past Chair (Olson & Burns, P.C.)	839-1740
Duane Poynter <b>Past Chair</b> (Farmer)	721-6154
Jason Barker (Home Depot)	420-8400
Ryon Boen (Western Agency)	852-5383
Tadd DeMars (FMI)	838-2822
Debbie Harris (Fianceé)	838-9616
Cassidy Hjelmstad	
(SRT Communications, Inc.)	838-9719
Jeff McElwain (Ackerman-Estvold)	837-8737
Mary Prough (Ryan Chevrolet)	852-3571
Dan Sem (Dakota Agronomy Partners) .	852-3567
Ben Slind (Thompson Larson	
Funeral Home)	852-3446
Cathy Tweten (Dakota Square)	839-7500
Shannon Webster (Town & Country	
Credit Union)	852-2018

### **New Members**

The Minot Chamber welcomes new members. Please let these new members know how much of a value they are to our community.

#### CYPRESS DEVELOPMENT

105 1st St. SE • Ste. 301 • Minot, ND 58701 • 701-347-1530 Email: janine@cypress.com • Website: www.cypressnd.com Janine Carnel, Vice President Marketing & Communications Steve Carrigan: stevec@cypressnd.com

Cypress Development is a committed partner in developing the potential of downtown Minot.

#### **GYMAGIC GYMNASTICS**

5645 18th Ave. SE • Minot, ND 58701 • 701-852-4585 • Fax: 701-838-2594 Email: gymagic@srt.com • Website: www.MinotGymnastics.com
Talli Danelson, Director

Gymagic is Minot's only gymnastics club, providing a safe learning environment while encouraging movement, exploration, and body awareness.

### **Save the Date: Business After Hours**

Thursday, December 7 • 5 – 7 p.m. Delta Vacations - 2915 N. Broadway

### **Renewals**

The Chamber extends a big "THANK YOU" to our members who have renewed their membership through Oct. 19, 2017. Your continued support helps your Chamber promote the business community and do the work seen in the pages of this newsletter.

the business community and
Ackerman-Estvold
Aggregate Construction, Inc.
American Cancer Society
American Family Agency
Anytime Fitness
Artistic Floors & Lights, Inc.
Boppre Law Firm
Braun Intertec Corporation
Chiropractic Health & Wellness
Clean Harbors Environmental
Services
Clean Tech
CompuTech, Inc.
Concrete Mobile, LLC
Cornerstone Mortgage
CTS Properties, LLC
Dakota College at Bottineau
Dakota Outdoor Advertising
Dufner Construction, Inc.
El Azteca
Elevation Restaurant
Fastlane Car Wash
Fire Extinguishing Systems, Inc
Hess Corporation

Holiday Inn Express Hotel &
Suites
Independence, Inc.
Integrity Viking Funds
Jeff Stremick - Signal Realtors
Johnson Eyecare P.C
Kemper Construction Co.
Kenmare Housing Corporation
Blake Krabseth,
Comedian/Magician
Longhorn Steakhouse
Lowe's Garden, Inc.
Maintenance Plus, Inc.
McDonald's Restaurants of
Minot
Minot Commission on Aging,
Inc.
Minot Milling
Minot Public School Foundation
Minot Symphony Association
New York Life Insurance Co
Betty Lewis CLU
North Central Human Service
Center
North Dakota Safety Council

Normern Flams Equipment
Northwestern Mutual Financial
Network
Our Redeemer's Christian
School
Premier Chiropractic
Probitas Promotions
Refrigeration Equipment, Inc.
Ryan Nissan
Shoe Carnival
St. Joseph's Community Health
Foundation
Michael E Braun - State Farm
Insurance
Strengthen ND
Swenson RV & Equipment
Taylor Motors, Inc.
Tecta America Dakotas
Thrivent Financial
TSC Farm Home Auto Store
United Mailing Services Inc.
Vardon Golf Club
Wal-Mart Super Center
The Wyatt Apartments

Northern Plains Equipment

#### 94th Annual Meeting - Continued from page 1

Main Street Initiative.

The Annual Meeting also featured the passing of the gavel as the Chamber Board of Directors thanked Jessica Merchant (Olson & Burns, PC), for her year of leadership as Chair of the Board. They welcomed Jason Zimmerman (First Western Bank & Trust) as the new Chair. Zimmerman said it's an honor to have this opportunity to serve and he accepts the challenge. He sees the chamber continually advocating for our members by providing relevant educational opportunities, networking events and engag-

advocating for our members by providing relevant educational opportunities, networking events and engaging our members on a more regular basis.

The event took place at the Holiday Inn Riverside.



Jason Zimmerman assumed the role of Chamber Chair at the annual meeting.



Past Chamber Chair Jessica Merchant passed the gavel to the new Chamber Chair, Jason Zimmerman.



# **Worker Fatigue Lunch & Learn**

Tuesday, Nov. 14 • 11:30 a.m. – 1 p.m. ND Safety Council (308 40th Ave. NE) Cost: \$15 (includes lunch)

Do you have employees who drive long hours or work shift work? What about employees with a newborn at home or staff members with sleep disorders?

Being fatigued is more than just feeling tired. Worker fatigue is a dangerous condition resulting in approximately 200,000 workplace incidents per year. The November Lunch and Learn will explore historic fatigue-related catastrophes, causes, and what can be done to mitigate risks associated with working while fatigued.

This workshop will take place Tuesday, Nov. 14 at 11:30 a.m. at the ND Safety Council at 308 40th Ave NE. Sign up today by going to the Minot Chamber website, click on November 14 on the calendar, and use your log in and password.

Sign up today by visiting the Chamber website (www.minotchamber.org)
Click on November 14 on the calendar: and use your log in and password

# **October Eagle Awards**

The Eagle Award winners were recognized in October and thanked for superior customer service skills. If you would like to nominate someone for outstanding customer service, please call the Chamber at 852-6000 for a nomination form, or visit the website at <u>minotchamber.org</u>. A special thank you goes out to **Homesteaders Restaurant** and **Rainbow Photo Lab** for providing gift certificates for each Eagle recipient.



TRACY NEWBURY
Ryan Chevrolet



JIMMY FERNANDEZ
AT & T



BRITTA PELAWA AT & T



TRICIA NECHODOM

Trinity Health



**DEVON ANDERSON** Ryan Family Dealership



CRAIG JOHNSON Signs Today



CRAIG KRAFT



HAL QUAMMEN
Minot's Finest Collision Center



**DEMI PAPE**Caribou Coffee

# CLI class project focuses efforts on Roosevelt Park Zoo

Each year the Community Leadership Institute (CLI) participants develop a project to work on together as a team. This year the project is to help the Minot Roosevelt Park Zoo Education Coordinator with the zoo's educational programs.

The class is accepting monetary donations, as well as supplies. In addition, they sponsored a raffle and games at Boo at the Zoo Saturday, Oct. 28. Go to the 2017 Community Leadership Institute Facebook page to learn more. Let's do what we can to make a difference!



# Minot YP group celebrates past successes, invites new members

The Minot Young Professionals has kicked off a new year. Thanks to many sponsors, there have been opportunities over the past year to share educational, social, and community giving programs with our members.

More new faces are welcome at YP events. The monthly Power Hours are open to the public, offering speakers and lunch, which is typically \$5 for members and \$10 for nonmembers. The next event is Nov. 14 at noon at CHS SunPrairie. Minot Area Development Corporation CEO Stephanie Hoffart will be the guest speaker. Please RSVP by visiting ypminot.com and clicking on Events.

Social events are hosted at various times throughout the year to provide members with informal networking opportunities. This past year, this included a Minotauros

night, a curling night, a family evening at HighAir Ground, and each summer, an open golf scramble. Some of these same successful events are planned again for this year, plus a few new ones!

YP members love to give back to the community. Some of those activities have included ringing bells for the Salvation Army, partnering with the Lions Club to make Thanksgiving baskets for families in need, and volunteering for the United Way.

Each year YP members are responsible for organizing Magic 60, a micro-grant program that helps Minot residents make an impact on the community. Additional sponsorships are always sought for this program to fund small programs that might not otherwise get funding. With the help of sponsors and additional contributions, funding went to children's museum

exhibits for the Magic City Discovery Center, expression swings for Oak Park, and the children's program for the Domestic Violence Center.

This year, Hunger SNAP was sponsored to raise community awareness of local hunger and to raise funds for Minot food pantries. One of the YP leadership team members lived on \$5 per day and documented her experience on the YP Facebook page. The YP organization was able to donate over \$7,000 to local food pantries through this campaign.

Thank you once again to all sponsors and members for making this possible in the last year. The 2017-2018 year promises to offer bigger and better events and programs.

# North Dakota's unemployment rate 1.9% for September

Job Service North Dakota reported that labor statistics released today show North Dakota's September not seasonally adjusted unemployment rate was 1.9 percent. The rate is 0.3 of a percentage point lower than prior month, and 0.5 of a percentage point lower than the same period one year ago. The national rate was 4.1 percent. Marcia Goetz, Labor Market

Information Manager stated, "September rates have historically shown a drop from prior month. This drop occurs as many who entered the labor market during the summer months, exit the labor market in the fall. Many of those exiting were students returning to school."

The nation's seasonally adjusted unemployment rate was 4.2 percent for the

month, lower than the prior month and lower than the same period one year ago. The seasonally adjusted rate for North Dakota was 2.4 percent, 0.1 of a percentage point higher the prior month and lower than the same period one year ago. The seasonal adjustment process uses a statistical adjustment to accommodate predictable fluctuations between months such as length of daylight and typical weather. Seasonal adjustment allows for comparison between all months of a year.

### **ND Not Seasonally Adjusted Labor Force Data**

	September 2017	August 2017	September 2016
<b>Unemployment Rate</b>	1.9%	2.2%	2.4%
Unemployed	7,822	9,092	10,058
Employed	409,292	413,587	407,574
Labor Force	417,114	422,679	417,632

## **Seasonally Adjusted Rates**

	September 2017	August 2017	September 2016
North Dakota	2.4%	2.3%	3.1%
<b>United States</b>	4.2%	4.4%	4.9%

#### Notes:

- 1. The unemployment rate is the percentage of people actively seeking work compared to those in the labor force (employed plus unemployed).
- 2. Data are subject to revision.
- 3. The Job Service North Dakota Labor Market Information Center produced these statistics using the U.S. Bureau of Labor Statistics' nationally-required standard methodology.
- 4. County and substate areas will be posted on 10-25-2017 to the Labor Market Information website: www.ndworkforceintelligence.com.



# Here is home.

Here is where your dreams live — your "somedays" and your "still-to-comes." So here's to you. You are the reason we at First Western Bank & Trust are here. We promise to be here for you always with convenience, technology and friendly faces. Because we're not just here for you, we are you.





# 24 to graduate from CLI November 9

The following participants of the 2017 Community Leadership Institute (CLI) graduate Nov. 9 at a luncheon ceremony at the Sleep Inn & Suites. We look forward to seeing these community-minded participants in action to better our community.



ANTHONY ANDERSON Olson & Burns, P.C.



BRENDAN DICK Raymond James Financial Services, Inc.



CAELA DONOVAN IRET Properties



LUIS ESTRADA First Western Bank & Trust



CASEY EVENSON Farmers Insurance -Michael Buseth Agency



JOSH FEIL Moore Engineering



JEREMY FELLER
Minot State University



ASHLEY HYNSON Ackerman-Estvold



KIM KAUTZMAN Bank of North Dakota



KYLE KNUTSON
Gate City Bank



MEHGAN KRUEGER Brokers "12" Real Estate Marketing



HALLIE LOCK Gravel Products



THAD MANUWAL
Gravel Products



SHERI MARAGOS Trinity Health



KRISTIN MICHELS Houston Engineering, Inc.



KARLA PAURUS First International Bank & Trust



**DALE PLESSAS** *Minot Police Department* 



JOE REITER Houston Engineering, Inc.



JOEL SCHRIOCK Gravel Products



JEFF SENGER
MSI Service & Solutions



JOY SMITH Kalix



BRAD STAI First Western Bank & Trust



THAD TARASEN
Watne Realtors



AMIE VERNON Hyatt House - Minot

### **Ribbon Cuttings**

If you know of a business that's new to town or is having a milestone, like a renovation or addition, contact Carla at 857-8205 to schedule a ribbon cutting.



Spectrum Fitness: 1915 North Broadway • Minot, ND • Rachelle & Michael Sian, Owners 852-5349 • 509-2260 • Email: spectrumfitnessminot@gmail.com • Website address: www.spectrumfitnessminot.com

Chamber Ambassadors celebrated the opening of Spectrum Fitness in north Minot, which offers plans for those new to exercise or experienced athletes. This diverse community is focused on fun and hard work with a team that will help you reach your goals and get into the best shape of your life.



Arny's 2.0 Lounge & Bottle Shop: 12 3rd St. SE • Minot, ND • 838-4068 • Melissa Francisco • www.arnyslounge.com
Arny's, "Minot's Original Hometown Bar," is now Arny's 2.0. Under new ownership, the place has taken on a new look, added new staff, and changed the drink and beer menu. Minot Chamber Ambassadors helped celebrate the new look and ownership with a ribbon cutting.

## **Ribbon Cutting**

If you know of a business that's new to town or is having a milestone, like a renovation or addition, contact Carla at 857-8205 to schedule a ribbon cutting.



#### **Downtown Minot**

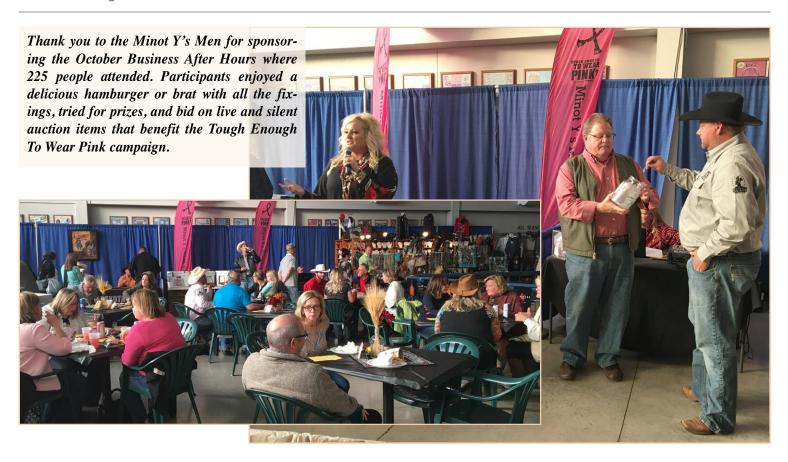
Minot Chamber Ambassadors, North Dakota's Congressional Delegation, Minot city leaders, downtown merchants and more were on hand to celebrate the completion of Downtown Minot infrastructure construction. The replacement of 75- and 100-year-old infrastructure in Downtown Minot took three phases and three years to complete. The project replaced miles of water, sanitary sewer and storm sewer pikes, concrete paved streets, curbs and gutters, sidewalks, benches, trash receptacles and street lighting. Twenty-six blocks were replaced and upgraded.

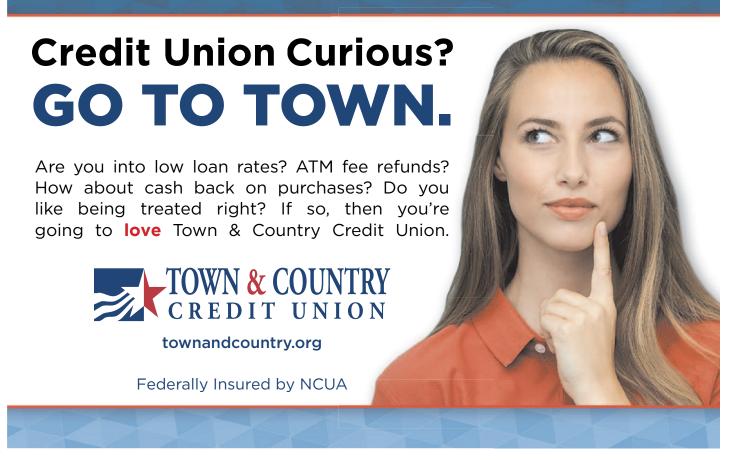


Gymagic Gymnastics: 5645 18th Ave. SE • Minot, ND 58701 • 701-852-4585 • Fax: 701-838-2594 Email: gymagic@srt.com • Website: www.MinotGymnastics.com • Talli Danelson, Director

Chamber Ambassadors were on hand to celebrate the grand opening of Gymagic's newly completed facility. Gymagic is Minot's only gymnastics club, providing a safe learning environment while encouraging movement, exploration, and body awareness.

# Y's Men sponsor October Business After Hours





PAID ADVERTISEMENT:
CONTACT THE CHAMBER TO PLACE YOUR AD: 701-852-6000 • CARLA@MINOTCHAMBER.ORG

#### Alliance promotes Bertsch

Becky Bertsch has been promoted to the Alliance Real Estate business development manager. Native to North Dakota,

she grew up in New Town, and has lived in the Minot area for over 20 years. She is a proud member of the Magic City Lions service group, a Red Coat Ambassador for the Minot Chamber of



Becky Bertsch

Commerce, a Surrey School board member, and a YWCA board member. She earned her Real Estate license in April of 2015 and currently is a full-time realtor in our Minot office.

#### Andrist named Minot market manager

American Trust
Center (ATC) is
pleased to announce
that Pam Andrist has
been named the Minot
market manager.
Andrist began her
employment with ATC



Pam Andrist

in 2007 as a personal trust associate. In 2011, she advanced to personal trust administrator and was promoted to trust officer in 2013.

"Pam's understanding of the Minot market and ability to fill the needs of ATC's customers make her the perfect fit for this position," stated Kathy Torske, ATC president & CEO. "Her dedication is apparent and we look forward to watching her leadership in the northern market."

Andrist and the Minot ATC team can be found in the lower level of United Community Bank of ND, located on 20th Avenue South.

# Minot Area Community Foundation grants funds to youth robotics league

The Minot Area Community Foundation's Mike and Dorothy Dolan Fund has granted \$8,500 to Make a Scene Kid's Theater in support of their Youth Robotics League.

The Minot Youth Robotics League will be open to children ages 9-14, with the plan to expand into younger and older children in the near future. Teams are comprised of 6-8 children who will meet weekly to design, program and compete with their robot. The league currently has 11 teams full.

"FIRST Lego League is a phenomenal program to be able to offer the youth of Minot. It is so much more than robotics, it has a focus on a selected research project as well as core values. Critical thinking, project development and teamwork are just the tip of the iceberg in this program. To kick off the Minot league with 89 kids participating was only possible due to the Minot Area Community Foundation."

The league is currently collaborating with several local organizations. The Minot Public Library and Minot State University will both be donating rooms for the teams to meet in and for storage and Mid Dakota Education Cooperative will be donating their Lego kits. MSU students will also serve as coaches.

They are also planning to offer pop up demonstrations around town and at various schools. For more information, please contact Allison at steminot@gmail.com.

A Lego robotics demonstration and check was presented at the Make a Scene Kids Theatre in early October.

# Sponsorship Opportunities on Minot AFB

Force Support Squadron (FSS) events mirror those of any community - Club events, Family Holiday Carnival, Super Bowl Party, Youth Center events such as Family Fun Fest & Mini Mudder, plus Comedians/Magicians, Concerts, Base-wide Family events, Month of the Military Child, Library events, as well as an Open House/Air Show.

What's in it for you?

Gain access to the military market at Minot AFB. How can you help?

Your company can make an impression and reach market segments from youth to retirees when you provide financial or in-kind support for our programs and events. Benefits include product displays, sampling, lead generation plus logo recognition on promotional materials and more.

Contact Susan Wagers, Special Programs Coordinator/Commercial Sponsorship at (701)723-6718 or email at <a href="mailto:susan.wagers@us.af.mil">susan.wagers@us.af.mil</a> for information or visit our website at www.5thforcesupport.com.

This is a solicitation for sponsors by a nonappropriated fund instrumentality of the United States Government.

It does not obligate appropriated funds of the government.

PAID ADVERTISEMENT:

# **Member Business Briefs**

#### United Community Bank promotes employees

United Community Bank is pleased to announce that Todd Vangsness has been

named president of United Community Bank - Minot location. Vangsness most recently served as a senior vice president and ag loan officer. He offers over 40 years of bank-



**Todd Vangsness** 

ing experience, has been employed with United Community Bank for 13 years, and has served on the bank board of directors for nine years.

Vangsness was raised in Carpio, ND, and is a graduate of North Dakota State University where he received a bachelor's degree in ag economics. He is active in the Minot Sertoma Club, Minot Area Chamber of Commerce and Christ Lutheran Church.

Zach Burdick has been promoted to

senior vice president of United Community Bank. Burdick previously served as a commercial lender with the bank.



Zach Burdick

Minot State of University with a degree in accounting. He is currently enrolled in Graduate School of Banking at the University of Wisconsin-Madison. He has worked within the banking industry for 10 years with extensive experience in commercial lending. Burdick is the vice president of the Minot State Beaver Booster Club and also

#### MADC hires marketing director

participates in Junior Achievement.

Minot Area Development Corporation (MADC) is proud to welcome Terri Philion as the new marketing director of MADC. Philion's knowledge and diverse background make her a great asset to MADC.

With over 20 years of experience in

marketing, sales, fundraising, and recruiting, Philion will provide unlimited expertise to MADC. Philion previously served as the executive director of the American Red Cross serving Western North Dakota. She was responsible for recruiting, engaging, developing and empowering volunteer leaders throughout Western ND. She supported fundraising efforts, cultivated and nurtured donors, enhanced community presence, managed social media, and much more. Philion also previously held a position as the Director of Sales at Visit Minot, and as the Executive Director of the Hazen Chamber of Commerce and Convention and Visitors Bureau in Hazen. The Minot State University alum double majored in accounting and economics, making her an excellent fit for MADC.

Along with her professional experience, Philion has a strong commitment to her community. She serves as the chair of the Strengthen ND Board of Directors, vice president of the Minot Optimist Club, and is a founding member of the Minot Power of 100. She is also a Junior Achievement volunteer, Community Leadership Institute facilitator, an Ambassadors Committee team leader for the Minot Area Chamber of Commerce, and a pageant co-director for the Miss Minot Scholarship Organization.

Not only does Philion offer knowledge and experience to MADC, but she also aligns with MADC's vision to build and support a resilient, sustainable, and diversified economy to ensure Minot is the right location for businesses and families. MADC is excited to have Philion join MADC's efforts to facilitate business attraction, expansion, retention, and advocacy to diversify and strengthen the Minot area.

#### Joint Commission accredits Trinity

Joint Commission (TJC) announced it has renewed accreditation for Trinity Health and its network of services, awarding Trinity the Gold Seal of Approval® for demonstrating a commitment to safe and effective patient care.

Accreditation followed a rigorous onsite survey in June, in which a team of eleven experts spent several days evaluating Trinity's compliance with standards related to emergency management, environment of care, infection prevention and control, leadership, and medication management.

Specific services renewed for accreditation were Trinity Hospitals, the Physician Network Organization and related services, Home Health/Hospice, Behavioral Health Services, and Keycare Medical. The survey team also singled out several programs as best practices, including the use of LEAN processes to improve quality, Trinity's Care Enhancement Team, the Pharmacy's use of barcoding and other systems to promote medication safety, and programs for recognizing nurses and nursing assistants.

"I'm very proud of our staff; they really did shine," said Danaka Walz, Director of Clinical Excellence and Patient Safety. "At the end of the survey the lead surveyor said she was impressed at how engaged staff were during the survey."

"The real root of TJC accreditation is patient safety and quality of care," Amy Swearson, Regulatory Standards Coordinator, added. "You can prepare and know the standards, but knowing the standards isn't enough. I think we were able to show the extent to which we've built a culture of quality and safety at Trinity Health."

Founded in 1951, The **Joint** Commission is the nation's oldest and largest healthcare accrediting body, certifying more than 21,000 organizations worldwide. It's been the driving force behind the move toward continuous quality improvement in healthcare through its program of developing standards that are informed by scientific literature and expert consensus, and then helping hospitals measure, assess and improve their performance.

# First International Bank & Trust opens new building in Rugby

On Oct. 4, First International Bank & Trust welcomed customers into their new branch in Rugby, ND. The new 20,000 square-foot facility features a modern cabin feel with a timber roof-line and plenty of glass to offer a panoramic view of the prairie. First International Bank & Trust has been operating in a temporary location since November of 2015.

Tanner Johnson, Rugby president, said, "After two years of planning, I am excited to open the doors to our new branch. We have appreciated the warm welcomes into the community and are excited to further

demonstrate our long-term commitment by having this presence."

Guests entering the building are immediately welcomed by a familiar sight. The iconic 16' diameter HUB sign that had been a landmark at the intersection of Highways 2 and 3 in Rugby has found a new home

inside the Bank's gallery – above a stone hearth fireplace.

"We are so proud to share this facility with the Rugby area community," said Stephen L. Stenehjem, CEO and chairman of First International Bank & Trust. "As a company who prides ourselves on being family-owned and four generations strong, it was important for us to honor the history of this famous landmark and pay tribute to The HUB and the many memories community members have of that special place."

#### Area realtors attend conference

Cindy Harvey and Cheryl Croonquist attended the ND/SD REALTOR Convention of the Dakotas in Aberdeen, SD, in September. Along with exciting and informational courses, they were able to network with the over 250 brokers, agents, and appraisers in attendance.

Harvey is a past president of the North Dakota Realtors Association and a member of Omega Tau Rau, an honor society for outstanding members of the real estate



Cindy Harvey

profession. She is also a major investor In the REALTOR Party, which supports efforts to protect homeowner rights throughout the nation.

Croonquist is currently the chair of the North Dakota Membership Involvement



Committee, which seeks to promote the value of REALTORS to the public and to provide benefits to members of the North

Cheryl Croonquist Dakota REALTOR

Association. She was also named the new membership chair for the ND/SD Dakota Chapter of Certified Residential Specialist (CRS), is a designation held by less than 3% of realtors in the nation. To be eligible for the CRS designation, realtors must have met specific educational and professional requirements which then signals consumers and other real-estate professionals that they are one of the "best of the best."

# Millions of hours worked without injury earns Hess construction team industry accolades

The Hess Bakken Facilities Construction Team earned an industry award this summer after working more than 2.5 million hours without a recordable injury. At a celebration during the Colorado Oil & Gas Association's Energy Summit in Denver, the team earned the Rocky Mountain Oil and Gas Award for excellence in health and safety.

"It was a team effort from our employees and our partner contractors to improve processes and behaviors to achieve top quartile safety performance," said Herda, Brandon ?Manager, Environmental Health and Safety for the Well Factory Hess Bakken Infrastructure Team. "This is more than seeking a trophy for a shelf. This award recognizes the hundreds and hundreds of workers, who consistently take pride in their work, show respect for each other and a commitment to working safely."

In the past three years, the Hess Bakken Facilities Construction Team, which includes Hess employees and contractors, worked more than 2.5 million hours with-



out a recordable injury, while also reducing high-potential incidents and first aid cases.

The award application detailed how the Facilities Construction Team improved its safety record through the use of Lean methodologies, behavior-based safety observations, contractor field safety engagements and leadership site visits. There is a motto the entire Hess team believes in, "Everyone, Everywhere, Everyday Home Safe."

Now in their fifth year, the Oil and Gas Awards celebrate excellence in environmental stewardship, health and safety, corporate social responsibility, operational excellence, and innovation. The Rocky Mountain region runs west to the U.S. Pacific coast from North Dakota, South Dakota, central Nebraska, Colorado and New Mexico.

#### Bitz promoted to business loan assistant

Town & Country Credit Union is proud to announce that Ashley Bitz has been promoted to business loan assistant. Originally from Bismarck, Ashley joined

the credit union in 2014 as a loan servicing associate. Her previous work experience as a data entry specialist, advanced case management and support specialist, has enhanced her attention to detail,

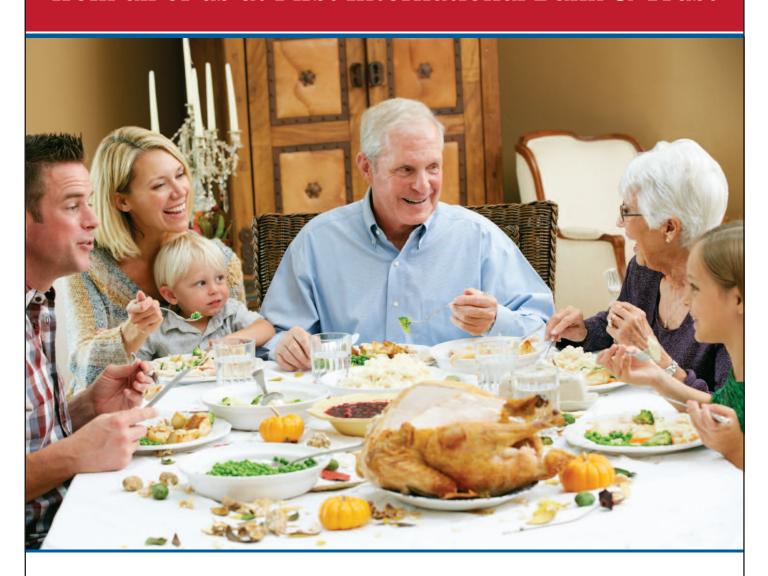


Ashley Bitz

processing and customer service skills. She is currently attending Bismarck State College online to complete her business management degree with an associate's degree in applied science. In her new role, Bitz will be assisting the business lending team while working with the credit union's commercial and agriculture borrowers to fulfill their financial needs.

# Have a Happy Thanksgiving

from all of us at First International Bank & Trust



Three convenient Minot locations to serve you.

Arrowhead 150 16th St SW

**Broadway** 1600 S Broadway (701) 839-2170 (701) 837-1600

**North Hill** 2150 21st Ave NW (701) 837-2050



0147\_10-17

firstintlbank.com





#### First Western announces new employees

First Western Bank & Trust is pleased to announce that Tim Mihalick has been named business development officer,

effective Sept. 1, 2017. Mihalick graduated from Minot State University with a degree in business administration. With over 30 years prior experience at Odell-Wentz & Associates and IRET, Mihalick



Tim Mihalick

joins First Western Bank & Trust to enhance growth in all markets in Minnesota and North Dakota. He has served on the board of Trinity Health and as a past Chair on the Minot State University Board of Regents and is currently on the board of the Minot Family YMCA.



Joel Metz

Joel Metz is a Minot native and graduated from the University of North Dakota with a bachelor's degree in accounting and has CPA certification. Metz came to us from IRET where he worked in accounting in the real

estate industry for over a decade. He is an active member of the Minot community volunteering for the Minot Commission on Aging and is a member of the American Institute of Certified Public Accountants and the ND Society of Certified Public Accountants. First Western Bank & Trust is excited to have Metz join the team as the assistant chief financial officer in June of 2017.

First Western Bank & Trust welcomes Amy Glovich to our team as of July 2017. Glovich is a Bismarck/Mandan native and graduated with an associate's degree from Bismarck State College and a bachelor's degree in business administration from the University of Mary. She has over 19 years of experience in the financial industry and is serving as a vice president of



Internal Audit & Compliance at First Western. Glovich serves on Rebuilding Together in Bismarck/Mandan as a board of director mem-

ber, and she volunteers for Ruth Meier's Soup Kitchen, BackPacks for Kids, and Meals on Wheels.

#### MPS receives Wish List grant

United Community Bank of ND (UCB) announced that the Minot Public Schools Foundation has been awarded the Community Wish List Grant, which will provide \$2,500 to purchase heart rate watches for physical education students. Using real time technology the watches will help motivate students, provide opportunities for teacher assessment and can also be used as a tool to communicate daily activity levels with parents.

The Community Wish List Grant provided non-profit organizations the opportunity to apply throughout the months of August and September with a requirement set to focus on a new program or event that will benefit Minot and the surrounding communities. Three organizations were chosen as finalists by UCB and the Minot Area Community Foundation Staff: Minot Public Schools Foundation – Heart Rate Watches, Friends of the Souris River – Completed Skating Trail and Festival, and Minot YWCA – Community Closet.

The finalists were then voted on by the community via the UCB Facebook page, with the winner receiving \$2,500.

"We truly appreciate the support of the community in developing this program and look forward to providing meaningful heart health education to our students," said Sarah Deutsch, Jim Hill Middle School.

In addition, the Minot Area Community Foundation will be awarding the remaining finalists with funding. The runner-up of the contest, Friends of the Souris River, will receive \$1,500 and third place, the Minot YWCA will receive \$1,000.

For more information contact Jennifer Hubrig with United Community Bank at 420-5734 or jhubrig@ucbnd.com.

#### Sanford welcomes Ketterling

Marci Ketterling, FNP, walk-in clinic provider, recently joined Sanford Health

Highway 2 Clinic in Minot. Marci is a Bismarck native and will see walk-in patients for minor illnesses and injuries. She graduated from



Marci Ketterling

University of North Dakota in Grand Forks and completed her masters of science in nursing from the University of Mary in Bismarck.

The walk-in clinic within Sanford Health Highway 2 Clinic is open Monday through Friday, 8 a.m. to 9 p.m. and from 10 a.m. to 4 p.m. on weekends and holidays.

#### Marco receives award

For the second year in a row, Marco has been awarded by CRN®, a brand of The Channel Company, with its esteemed 2017 Triple Crown Award. Forty North American solution providers had the necessary revenue, growth and technical expertise to be recognized on three of CRN's pre-eminent solution provider lists, earning them the Triple Crown Award this year.

"We are honored Marco has been selected for this prestigious award," said Todd Erne, vice president of IT Solutions. "With this award, it demonstrates Marco's skill in taking technology further by innovating and utilizing the resources of our industry-leading partners."

CRN assembles lists and rankings each year to recognize solution providers who are setting the bar in the IT industry, including the Solution Provider 500, which lists the largest solution providers in North America by revenue; the Fast Growth 150, which ranks the fastestgrowing solution providers; and the Tech Elite 250, which recognizes solution providers that have received the highestlevel certifications from leading vendors. It is a considerable achievement for a solution provider to make any one of these lists; to make it onto all three, however—as this year's Triple Crown Award winners have done—is a big achievement. A company must simultaneously have enough revenue to be ranked on the Solution Provider 500 list, record double- or triple-digit growth for recognition on the Fast Growth 150, and invest heavily in top certifications to attain Tech Elite 250 status. Marco earned CRN's Tech Elite 250, Solutions Provider 500 and Fast Growth 150 awards, which led to winning the Triple Crown Award.

The 2017 Triple Crown Award winners will be featured in the October issue of CRN and can be viewed online at www.crn.com/triplecrown.



# Caring for the Mouse River Basin Since 2003

From engineers to environmental specialists, construction to communications; Ackerman-Estvold is well equipped to plan, design, manage and build systems to provide flood protection for generations to come. At Ackerman-Estvold, we care about planning for the future, because it's not only your backyard, it's ours.





PAID ADVERTISEMENT:
CONTACT THE CHAMBER TO PLACE YOUR AD: 701-852-6000 • CARLA@MINOTCHAMBER.ORG

# **Member Business Briefs**

#### "Native Impressions" exhibit at Northwest Art Center Nov. 2-28

"In Our Own Words: Native Impressions," an exhibit of portraits and interviews of North Dakota Native people, will be on display Nov. 2-28, 2017, at the Northwest Art Center's Hartnett Hall Gallery. The exhibit is one of a number of November events at Minot State University in observance of the Native American Cultural Celebration sponsored by the MSU Native American Center.

The exhibit is the product of a collaboration among Princeton University artist Daniel Heyman; printmaker and retired UND art professor Kim Fink; graphic designer Lucy Ganje; and Leigh Jeanotte, a member of the Turtle Mountain Band of Chippewa and Director of UND's American Indian Student Services.

The team worked with a range of Native people living on North Dakota's four reservations including business people, farmers, ranchers, teachers, politicians, tribal leaders, and community members. Heyman produced woodcut portraits of

each participant, while Ganje interviewed the sitters, collecting their oral histories to develop into accompanying text panels. Fink oversaw printing of the project. Jeanotte served as liaison with community colleges on the reservations to help select and work with participants.

The individual prints tell the story of a people whose historic cultures were challenged and sometimes overrun by others. In the latter years of the twentieth century, younger generations began the work of reclaiming what had been. It is their stories that fly under banners of sadness, of determination, of loss, to reverberate through the text accompanying the portraits.

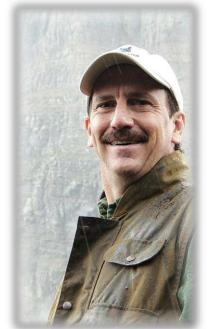
The words of one of the interviewees express the contemporary Native quest to retain and regain their culture: "When you're given language, you speak language. You're not lost. It touches you. It connects you to something else. It's a powerful tool."

The exhibit is free and open to the public. Gallery hours are 9 a.m. to 4:30

p.m. and by appointment.

The North Dakota Art Gallery Association in partnership with the North Dakota Museum of Art sponsored this exhibition that is supported in part by a grant from the North Dakota Council on the Arts, which receives funding from the state legislature and the National Endowment for the Arts.





# JOHN STEWART

FINANCIAL CONSULTING

**BUSINESS & PERSONAL** 

### **NEED A GUIDE?**

WITH MORE THAN THIRTY YEARS AS A SUCCESSFUL CPA, BUSINESS OWNER, AND ENTREPRENEUR IN MINOT, I'VE LEARNED WHAT WORKS, AND JUST AS IMPORTANTLY WHAT DOESN'T.

"LET'S SIT DOWN AND DISCUSS YOUR CHALLENGES AT NO CHARGE"

Business Mediation • Executor Work • Fraud Investigation • Succession Planning Financing • Buy-Sells • Tax Planning Business Valuation • Part time CFO Forensic Accounting • Expert Witness • Buying/Selling businesses • Trustee Work

RATES: Hourly, job, project, retainer, or barter

jstewart@srt.com

701.833.8821

# **November 2017**

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1	2 Community Leadership Institute Economic Development Session, 8 a.m., Minot Public Works Department Ambassadors Committee, 4:30 p.m., Elevation	3	4
5	6	7	8 Right Start Presentation, 9:45 a.m., MAFB	9 Community Leadership Institute final session, 8 a.m., Sleep Inn & Suites CLI Graduation, Noon, Sleep Inn & Suites Ribbon Cutting, 3 p.m., Burdick Expressway	10	11
12	13	14 Eagle Award Presentations, 10 a.m., Chamber office  Lunch & Learn, 11:30 a.m., ND Safety Council, 308 40th Ave. NE	15 Ribbon Cutting, 1 p.m., Caleb's Clubhouse Sensory Gym, 1308 4th Ave. NW Coffee with the President, 1:30 p.m., Chamber office	16 Military Affairs Committee, Noon, MAFB Showcase of Business, 5 - 8 p.m., ND State Fair Center Magic Place	17	18
19	20	21 Board of Directors, 7:30 a.m., Grand Hotel	22 Right Start Presentation, 9:45 a.m., MAFB	23 Thanksgiving Day Office closed	24	25
26	27	28	29	30		